

MWE SALES LLC

RUBBER TRACK WARRANTY POLICY

Compact Track Loader Rubber Tracks (CTL)

MWE branded CTL tracks offer the following warranty against manufacturer defects:

- Warranty period begins on the date of purchase.
- Limited to manufacturer defects.
- 15 month or 1000 hours, whichever comes first, with no prorating in the first 8 months. Prorating begins in the ninth month and is based on the following percentages:
 - 9th month – 50% of purchase price
 - 10th month – 45% of purchase price
 - 11th month – 40% of purchase price
 - 12th month – 35% of purchase price
 - 13th month – 25% of purchase price
 - 14th month – 15% of purchase price
 - 15th month – 10% of purchase price
- Warranty does not cover damage caused by use in demolition type applications, damage cause by user that is outside the scope of normal operating conditions, and use deemed to be non-typical. These factors include but are not limited to overloading, tears and cuts caused by use, and fire or other natural disasters.
- Warranty does not cover damage caused by worn undercarriage or improper installation.
- Warranty is non-transferrable.
- Shipping is not included in any warranty of rubber tracks and is the responsibility of the purchaser.
- If a warranty is deemed acceptable, the claim award is towards the purchase of replacement tracks from MWE Sales LLC. and is not issued as a refundable cash value.
- Warranties do not cover any cost of loss of operation of the machine, nor does it cover any cost of installation or removal.
- Additional coverage may be issued based upon the determination of the claim.

Mini Excavator Rubber Tracks (MX)

MWE branded MX tracks offer the following warranty against manufacturer defects:

- Warranty period begins on the date of purchase.
- Limited to manufacturer defects.
- 24 month or 1500 hours, whichever comes first, with no prorating in the first 12 months. Prorating begins in the ninth month and is based on the following percentages:
 - 13th month – 50% of purchase price
 - 14th month – 45% of purchase price
 - 15th month – 40% of purchase price
 - 16th month – 35% of purchase price
 - 17th month – 25% of purchase price
 - 18th month – 20% of purchase price
 - 19th-24th month – 10% of purchase price
- Warranty does not cover damage caused by use in demolition type applications, damage cause by user that is outside the scope of normal operating conditions, and use deemed to be non-typical. These factors include but are not limited to overloading, tears and cuts caused by use, and fire or other natural disasters.
- Warranty does not cover damage caused by worn undercarriage or improper installation.
- Warranty is non-transferrable.
- Shipping is not included in any warranty of rubber tracks and is the responsibility of the purchaser.
- If a warranty is deemed acceptable, the claim award is towards the purchase of replacement tracks from MWE Sales LLC. and is not issued as a refundable cash value.
- Warranties do not cover any cost of loss of operation of the machine, nor does it cover any cost of installation or removal.
- Additional coverage may be issued based upon the determination of the claim.